



NEWS RELEASE

DEFENSE FINANCE AND ACCOUNTING SERVICE

1931 Jefferson Davis Highway, Crystal Mall 3
Arlington, Virginia 22240-5291

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DFAS provides Marines quicker access to W-2 information

Marines separated from active duty last year can now go on line to request replacement or corrected W-2s, Wage and Tax Statements. The Defense Finance and Accounting Service Kansas City staff developed the automated process to provide quicker service to Marines who served only a portion of the tax year and no longer have an assigned finance office.

Marines currently on active duty receive W-2 support through their local finance office.

“In the past, Marines who needed replacement or corrected W-2’s had to fax or mail their request to Kansas City. Response time could take several weeks,” according to Jamie Christie, director for Marine Corps Military Pay Operations. “Our new ‘one-stop’ web page allows us to have replacement W-2s in the mail within 24 hours and corrected W-2s on their way to former Marines within a week. This is a win-win situation for our customers and my staff. Marines get more responsive service, and the use of a form ensures we have all the information we need to process the request.”

The W-2 link on <http://www.dfas.mil> highlights the form. The automated form requires the requestor to provide personal data, such as name and home address, and one item that assures the finance service the request is actually from the Marine.

The requestor’s data is protected, as the W-2 request form is housed on a secure web site using 128-bit encryption.

